

### For Our Consultancy Clients...

We at Aqua pride ourselves on striving for and delivering the highest possible level of service to our clients. As a provider of business critical consultancy services, we pledge to:

1. Rigorously maintain the confidentiality the information entrusted to us acknowledging that such data remains the Clients' property and that the Client has absolute rights to its distribution on the Clients' behalf in managing approved engagements.
2. Ensure by all means available that the Clients' information is used accurately and diligently, without unauthorised modification, for its intended purpose at the Clients' discretion.
3. Make best endeavour to deliver the expected results of a Client assignment
4. Communicate with the Client on a regular, agreed, basis to ensure the Client are fully up to date on the projects entrusted to us and that the Clients' data [stored by Aqua] is up to date and to the Clients' requirements.
5. Treat the Clients' engagements with the highest level of professional care in accordance with the REC Code of Practice and with current legislation.
6. Make our best endeavour to successfully complete the Clients' engagements in accordance with the Clients' stated requirements as agreed with our consultants.
7. Exercise our professional judgement in assessing and validating the Clients' requirements.
8. Faithfully act upon the Clients' instructions provided they shall not contravene accepted codes of practice and industry legislation.
9. Provide guidance and advice in support of the Clients' engagements on request to our mutual benefit.
10. Represent the Client in such a way to embody industry best practise.

If you feel at any time we fall short of this pledge, I would like to hear from you. Likewise, if you think we meet or exceed its standards, please let me know.

Regards



Matt Thompsett  
CEO  
Aqua Resources Group [Middle East] WLL

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#### Middle East Operations

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#### Service Portfolio

Executive Search and Selection  
Interim Management  
HR Consultancy